



User's Guide
for the Kyocera 2119b Phone



80-B7793-1EN, Rev. A

www.kyocera-wireless.com



User's Guide for the Kyocera 2119b Phone

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5,107,225 5,109,390 5,193,094 5,228,054 5,257,283
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5,917,708 5,917,811 5,917,812 5,917,837 5,920,284
D411,823 5,923,650 5,923,705 5,926,143 5,926,470
5,926,500 5,926,786 5,930,230 5,930,692
Other patents pending.

T9 Text Input is covered by U.S. Pat. 5,818,437, U.S. Pat. 5,953,541, U.S. Pat. 6,011,554, Canadian Pat. 1,331,057 and patents pending worldwide.

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FCC/IC Notice

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

To comply with FCC radiation exposure requirements, use of this device for body-worn operational configurations is limited to accessories tested and approved by Kyocera Wireless Corp. Other accessories used with this device for body-worn operations must not contain any metallic components and must provide at least 26.7mm separation distance including the antenna and the user's body. Other accessories that have not been tested for body-worn SAR may not comply with FCC radiation exposure limits and should be avoided.

THIS MODEL PHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radiofrequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set

by the FCC is 1.6 W/kg.* Tests for SAR are conducted using standard operating positions specified by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

Before a phone model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government-adopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model. The highest SAR value for this model phone when tested for use at the ear is 1.39 W/kg and when worn on the body, as described in this user guide, is 0.649 W/kg. (Body-worn measurements differ among phone models, depending upon available accessories and FCC requirements). While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement for safe exposure.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF emission guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of <http://www.fcc.gov/oet/fccid> after searching on FCC ID OVFKWC-2119.

Caution

The user is cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the warranty and user's authority to operate the equipment.

Warning

Use only Kyocera approved accessories with Kyocera phones. Use of any unauthorized accessories may be dangerous and will invalidate the phone warranty if said accessories cause damage or a defect to the phone.

Optimize your phone's performance

Use the guidelines on pages 1 and 10 to learn how to optimize the performance and life of your phone, antenna, and battery.

Air bags

If you have an air bag, DO NOT place installed or portable phone equipment or other objects over the air bag or in the air bag deployment area. If equipment is not properly installed, you and your passengers risk serious injury.

Potentially unsafe areas

Posted facilities—Turn your phone off in any facility when posted notices require you to do so.

Aircraft—FCC regulations prohibit using your phone on a plane that is in the air. Turn your phone off before boarding aircraft.

Vehicles—RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles. Check with the manufacturer of the device to determine if it is adequately shielded from external RF energy.

Blasting areas—Turn off your phone where blasting is in progress. Observe restrictions, and follow any regulations or rules.

Potentially explosive atmospheres—Turn off your phone when you are in any area with a potentially explosive atmosphere. Obey all signs and instructions. Sparks in such areas could cause an explosion or fire, resulting in bodily injury or death.

Areas with a potentially explosive atmosphere are often, but not always, clearly marked. They include:

- fueling areas such as gas stations
- below deck on boats
- transfer or storage facilities for fuel or chemicals
- vehicles using liquefied petroleum gas, such as propane or butane
- areas where the air contains chemicals or particles such as grain, dust, or metal powders
- any other area where you would normally be advised to turn off your vehicle engine

Use with care

Use only in normal position (to ear). Don't bend the antenna or touch it unnecessarily. Pull out the antenna when on a call and push it in when the phone is not in use. Avoid dropping, hitting, bending, or sitting on the phone.

Keep phone dry

If the phone gets wet, turn the power off immediately and return it to the dealer for service.

Resetting the phone

If the screen seems frozen or blank and the keypad does not respond to keypresses, reset the phone as follows: Remove the battery door, then remove and replace the battery. (See page 1 for detailed instructions.)

If the problem persists, return the phone to the dealer for service.

Qualified service

See "Frequently Asked Questions" on page 41 if you are experiencing problems with your phone.

If you have additional questions, contact Virgin Mobile USA for technical support. If the problem persists, return the phone with all accessories and packaging to the dealer for qualified service.

Accessories

Use only Kyocera-approved accessories with Kyocera phones. Use of any unauthorized accessories may be dangerous and will invalidate the phone warranty if said accessories cause damage or a defect to the phone.

To shop online for a Hands-free Car Kit and other phone accessories, visit www.kyocera-wireless.com/store.

To order by phone, call (800) 349-4188 (U.S.A. only) or (858) 882-1410.

Radio frequency (RF) energy

Your telephone is a radio transmitter and receiver. When it is on, it receives and sends out RF energy. Your service provider's network controls the power of the RF signal. This power level can range from 0.006 to 0.6 watts.

In August 1996, the U.S. Federal Communications Commission (FCC) adopted RF exposure guidelines with safety levels for hand-held wireless phones. These guidelines are consistent with the safety standards previously set by both U.S. and international standards bodies in the following reports:

- ANSI C95.1 (American National Standards Institute, 1992)
- NCRP Report 86 (National Council on Radiation Protection and Measurements, 1986)
- ICNIRP (International Commission on Non-Ionizing Radiation Protection, 1996)

Your phone complies with the standards set by these reports and the FCC guidelines.

Driving Safety Tips

Your wireless telephone gives you the ability to communicate almost anywhere, anytime. But an important responsibility accompanies these benefits. While driving a car, driving is your first responsibility. The Wireless Industry reminds you to use your phone safely when driving.

- 1 **Get to know your phone and its features such as speed dial and redial.** Also, work to memorize the phone keypad so you can use the speed dial function without taking your attention off the road.
- 2 **When available, use a hands-free device.** You can purchase one online at www.kyocera-wireless.com/store.
- 3 **Position your phone within easy reach.** Place your wireless phone where you can grab it without removing your eyes from the road. If you get an incoming call at an inconvenient time, let your voice mail answer it for you.
- 4 **Suspend conversations during hazardous driving conditions or situations.** Let the person you are speaking to know you are driving.
- 5 **Do not take notes or look up phone numbers while driving.** Don't get caught in a dangerous situation because you are reading or writing and not paying attention to the road or nearby vehicles.

- 6 **Dial sensibly and assess the traffic; if possible, place calls when you are not moving or before pulling into traffic.**
- 7 **Do not engage in stressful or emotional conversations that may be distracting.**
- 8 **Use your phone to call for help.** With your phone at your side, help is only three numbers away. Dial 9-1-1 (U.S.A) or other local emergency number in the case of fire, traffic accident, road hazard, or medical emergency. It is a free call on your wireless phone (U.S.A.).
- 9 **Use your phone to help others in emergencies.** If you see an auto accident, crime in progress, or other serious emergency where lives are in danger, call 9-1-1 (U.S.A) or other local emergency number, as you would want others to do for you.
- 10 **Call roadside assistance or a special wireless non-emergency assistance number when necessary.** Certain situations you encounter while driving may require attention, but are not urgent enough to merit a call to 9-1-1. But you can still use your wireless phone to lend a hand. If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or another special non-emergency wireless number.

For more information, please call (888) 901-SAFE, or visit the Cellular Telecommunications & Internet Association web site at www.wow-com.com.



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www.kyocera-wireless.com/store

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1 GETTING STARTED

This document describes the Kyocera 2119b single-mode phone, with CDMA digital service at 1900 MHz. For additional information, visit www.kyocera-wireless.com


Installing the battery

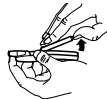
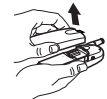
1. Hold the phone face down.
2. Place the battery with the metal contacts facing down and toward the bottom of the phone.
3. Align the battery door to the grooves on the side of the phone.
4. Slide the battery door on until it clicks into place. Repeat if the battery door is not aligned. **Do not force.**
5. Connect the AC Adapter to the proper jack on the bottom of the phone, then connect the adapter's plug to a wall outlet.



Fully charge the battery before using the phone (for more information, see page 10).


Removing the battery

1. Turn off the phone by holding down  until "Powering Off" appears.
2. Hold the phone facing away from you.
3. Using both thumbs, slide the battery door down until it stops.
4. Lift the battery door off the phone.
5. Lift the battery up and out of the phone.



Changing the faceplate

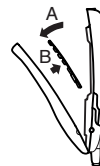
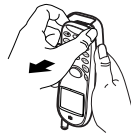
Remove the battery door:

1. Hold down  until "Powering off" appears.
2. Hold the phone facing away from you. Using your thumb, slide the battery door down until it stops.



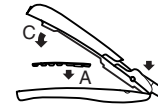
Remove the faceplate:

1. Turn the phone over to face you with the antenna pointing down.
2. Grip the back of the phone. With the other hand, grip the sides of the faceplate near the bottom of the phone.
3. Pull the faceplate out and down until it releases. (A)
4. Pull the keypad out of the faceplate. (B)



Put on a new faceplate:

1. Push the keypad into the holes in the new faceplate. (A)
2. Align the top of the faceplate in the grooves in the top of the phone. (B)
3. Close the faceplate until it clicks into place. (C)



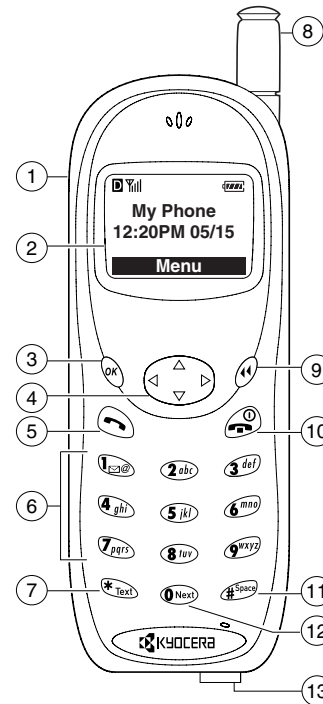
Replace the battery door:

1. Hold the phone facing away from you.
2. Align the battery door to the grooves on the sides of the phone.
3. Slide the battery door on until it clicks into place.
Do not force.




Getting to know your phone


- ① Jack for **Hands-free headset** (sold separately) only.
 - ② Home screen. Press **OK** to select **Menu**.
 - ③ **OK key** selects a menu item or option.
 - ④ **Navigator key** (up) shows account balance; (left) locks keypad; (down) lists contacts or adjusts call volume; (right) turns off ringers; (all directions) scrolls through lists or positions cursor.
 - ⑤ **Send/Talk key** starts or answers a call.
 - ⑥ Use the **keypad** to enter numbers, letters, or symbols.
 - ⑦ **Shift key** changes the text mode in text entry.
 - ⑧ Fully extend the **antenna** to make or answer a call. Push in the **antenna** completely when the phone is not in use.
 - ⑨ **Clear key** erases the last character in text entry, or returns to the previous menu.
 - ⑩ **End/Power key** turns on and turns off the phone, ends a call, or returns to the home screen.
 - ⑪ **Space key** enters a space during text entry.
 - ⑫ **0 key** cycles through word choices during T9® Text Input rapid text entry (available in English only).
 - ⑬ Jacks for **AC Adapter** (included) and **data cable** (sold separately for use with the Kyocera Phone Desktop tool).
- ⚠ Warning: Inserting an accessory into the incorrect jack will damage the phone.





Screen icons


The following icons may appear on your phone screen:


 The phone is operational and is receiving a signal. You can make and receive calls. Fewer vertical bars indicate a weaker signal.



 The phone is not receiving a signal. You cannot make or receive calls.


 A call is in progress.



 The alarm clock is set.



 The phone vibrates or lights up instead of ringing.

 The phone is roaming outside of its home service area.


 You have a text message, voicemail, or page. ( indicates an urgent text message, voicemail, or page.)


 The battery is fully charged. The more black bars you see, the greater the charge.


 Press  up.


 Press  down.


 Press  to clear an item.

 Enter text using rapid text entry (available in English only).

 Enter text using normal alpha text entry.

 Capitalize the next letter when entering text.

 Capitalize every letter when entering text.











 Capitalize the first letter of each word when entering text, or the first letter of each sentence in a text message.

 Enter symbols.

 Enter numbers.

Menus






The contents of the main menu are as follows:

				
<p>Balance Check Balance Bonus Usage Top Up Virgin Alerts</p>	<p>Top Up</p>	<p>Messages Voicemail Send New Text InBox Net Alerts Text OutBox Filed Erase Msgs Msg Settings</p>	<p>VirginXtras</p>	<p>Games Brick Attack Space Dudes</p>
				
<p>Contacts View All Add New Find Name Speed Dial List Business List Personal List Information</p>	<p>Recent Calls</p>	<p>Settings Silence All Keyguard Sounds Display Security Call Information Network Misc Msg Settings Accessories</p>	<p>Tools Alarm Clock Tip Calculator Calculator Countdown Stopwatch</p>	<p>Phone Info Phone Number</p>



To use menus

- To change the appearance of the main menu options on your phone, see “To change the main menu view” on page 33.
- In this guide, → tells you to select an option from a menu. For example, **Menu** → **Settings** means select **Menu**, then select **Settings**.

To select a menu item




1. From the home screen, press  to select **Menu**, then press  left or right to scroll through menus.
(If you have **Main Menu View** set to **List Menus**, press  up or down to scroll through menus.)
2. Press  to select a menu or menu item.
3. Once you have selected a menu, press  up or down to scroll through the menu items.

To back up through menus


- Press  to return to the top level of the current menu.
- Press  to return to the home screen.

Basic functions

To turn on the phone

- Press . The digital signal icons   will appear on the home screen when the phone is turned on and ready to make or receive a call.


To turn off the phone

- Hold down  until “Powering off” appears (about three seconds).

To find your phone number


- From the home screen, select **Menu** → **Phone Info**. Your phone number appears.

To make a call


1. Fully extend the antenna.
2. Enter the phone number.
3. Press .

Note— You can place calls to **911**, even if your phone is locked or your account is restricted. However, you must exit Emergency Mode to make or receive calls afterward. See “To make or receive calls after dialing 911” on page 7.

To end a call



- Press .

To answer a call



- Press .


To make or receive calls after dialing 911

Any time you make a 911 call, your phone goes into 'Emergency Mode.' This enables the emergency service exclusive access to your phone in order to call you back if necessary. To make or receive regular calls after dialing 911, you must exit this mode.




- When you have completed the 911 call, press  to select **Exit**. Then press  again to confirm your choice. The phone returns to the home screen and you are ready to make and receive regular calls.

To silence the ringer or alert



- To temporarily silence the ringer or stop the vibration alert during an incoming call, press . Press  to answer the call.

- To turn off the ringer and set the phone to vibrate, press  right and hold. (For more options, such as setting the phone to light up, see "Silence All" on page 31.)

To mute and unmute during a call

- To turn **Mute** on, press  right, then press  to select **Mute**.
- To turn **Mute** off, press  to select **UnMute**.

To adjust the earpiece volume

- To adjust the earpiece volume **manually** during a call, press  up or down.
- To set the phone to adjust the earpiece volume **automatically** based on the amount of noise around you or the other person's voice volume level:
 - a. Place a call from a quiet environment.
 - b. Press  up or down to set the volume to a comfortable level.
 - c. Select **Menu** → **Settings** → **Sounds** → **Smart Sound**.
 - d. Select **Enabled** to adjust the volume automatically.

The volume you have just set is used as a baseline. You can still manually adjust the volume during a call.

- e. Press **OK** to save the setting.

To access voicemail

For details on how to initialize your voicemail and access voicemail messages, refer to your Virgin Mobile Starter Guide, included in the box your phone came in. Once your voicemail is initialized and you know how to access your messages, you can dial your voicemail number from the home screen:

- Press and hold **123**.
Follow the voice prompts to check your messages.

To lock the keypad

- To protect your phone from accidental keypresses when a call is not in progress, press **123** left and hold.

To unlock the keypad

- Press **123** → **234** → **345** in this order.

To redial the last number called

- To redial, press **↶** twice.


To save a phone number

1. From the home screen, enter the phone number you want to save.
2. Press **OK** to select **Save New**.
3. Enter a name. If you need to know how to use the keypad to enter letters, see page 27.
4. Press **OK** to select **Save**.


To set a speed dialing location

1. Open a saved contact (to create a contact, see “To save a phone number”).
2. Select the phone number to assign to a speed dialing location.
3. Select **Speed Dialing**.
4. Select a speed dialing location between 2 and 99. (Location 1 is reserved for your voicemail number.)
5. Press **OK** to select **Assign**.

To speed dial

From the home screen, enter the one- or two-digit speed dialing number and press .

To view saved phone numbers

To view the Contacts list, press  down.

For more information

For more information about your Kyocera 2119b phone, visit www.kyocera-wireless.com.

For more information about your Virgin Mobile account, visit www.virginmobileusa.com or contact Virgin Mobile at (888) 322-1122.

To purchase accessories

To purchase accessories online, visit www.kyocera-wireless.com/store.

To order by phone, call (800) 349-4188 (U.S.A. only) or (858) 882-1410.

You may also purchase accessories from Virgin Mobile. Visit www.virginmobileusa.com.

2 BATTERY

Your phone comes with an internal/removable lithium ion (LiIon) battery. To learn how to install the battery, see page 1.


The battery is partially charged when you receive the phone. **Before using your phone, charge the battery overnight.**

To charge the battery


Connect the AC Adapter to the small, round jack on the bottom of the phone as shown, then connect the adapter's plug to a wall outlet.



Note—You must have at least a partial charge in the battery to make or receive calls, regardless of whether or not the AC Adapter is connected to the phone.

The battery icon is animated as the battery is charging. The battery is fully charged when the battery icon looks like . You can safely recharge the battery at any time, even if it has a partial charge.

Power-save mode

Your phone changes to power-save mode when it cannot locate a signal. When the phone is in power-save mode, you cannot make or receive calls, and “Power Save Mode” and  appear on the screen. Press any key to return to normal operating mode.


Battery safety guidelines

- Do not take apart, puncture, or short-circuit the battery.
- Avoid exposing the battery to extreme temperatures, direct sunlight, and high humidity.
- Never dispose of any battery in or near a fire. It could explode.

Tips for improving battery performance

- Before using your phone, fully charge the battery.
- If you have not used the battery for more than a month, recharge it before using your phone.

The following functions drain the battery more quickly, and adversely affect talk and standby times:


- Backlighting is frequently on. (To adjust backlighting, see page 33.)
- You are far away from a base station or cell site.
- Accessories, such as the Hands-free headset, are connected to the phone.
- No service is available, or service is available intermittently. The phone requires more power to search for service than to maintain consistent service.
- The earpiece and ringer volume settings are high. To adjust the earpiece volume, see “To adjust the earpiece volume” on page 7. To adjust the ringer volume, select **Settings** → **Sounds** → **Ringer Volume**, and press  to lower the volume.
- Check how often voicemail notifications, pages, and text messages are received, and how quickly they are acknowledged. To use power most efficiently, acknowledge notifications and messages promptly after receiving them.

3 PHONE ACCOUNT

You can manage your Virgin Mobile phone account from your phone. The basic tasks are summarized below. For more information about your phone account, contact Virgin Mobile.

Checking your phone account balance

You can check the amount of money remaining in your Virgin Mobile account.

- From the home screen, press  up and hold.

Checking your bonus

You can check your bonus status.

- Select **Menu** → **Balance** → **Bonus Usage**.

Topping up your account

You can top up your account over the air.

To top up your account over the air using your phone, you need a credit card registered with Virgin Mobile and service on your phone.

- Select **Menu** → **Top Up** and select the appropriate options.

For more information

For more information about your phone account and Virgin Mobile service, visit www.virginmobileusa.com or contact Virgin Mobile at (888) 322-1122.

For more information on your phone, visit www.kyocera-wireless.com.

4 MESSAGES

You can receive, send, and erase messages from your phone, depending on what services are available in your area. (Check with Virgin Mobile to find out about the service in your area.)

Your Kyocera 2119b phone supports three types of messages:

- Virgin Alerts (announcements and alerts from Virgin Mobile)
- Voicemail messages
- Text messages

Each of these message types is described in this chapter.

Note—The phone beeps or vibrates when it receives messages. To silence all message beep alerts, see “Silence All” on page 31.

Virgin Alerts

You may receive alerts from Virgin Mobile which include information about your account balance, service information, and other announcements.


These alerts appear on your screen when the phone is on.

To review a stored Virgin Alert

The 10 most recent Virgin Alerts you have received are stored in the Virgin Alerts menu.

1. To review a stored message, select **Menu** → **Balance** → **Virgin Alerts**.
2. Highlight the message and press **OK**.
3. To close the message, press **OK**.


Voicemail messages

When a text message or voicemail is received, the New Messages screen may appear. When messages are waiting,  appears on your phone screen and the phone beeps.

To retrieve voicemail

To check your voicemail, do one of the following:

- When the New Messages screen appears, press **OK** to select an option from the bottom of the screen. **Voice** dials your voicemail access number. **Ignore** clears the screen and stores the voicemail for later.



- To check messages from the home screen, press and hold  to call your voicemail number.
- To find out how many new voicemail messages you have, select **Menu** → **Messages** → **Voicemail** and select an option from the bottom of the screen.

Text messages


The features and menus described here may vary depending on services available in your area.

- New, unread messages are stored in your **Text InBox** and appear in **bold**.
- Once you have read a message, you can save it to your **Filed** folder, erase it, or leave it in your **Text InBox**.
- Once you have sent or scheduled a message, it is stored in your **Text OutBox**.




To retrieve text messages



When a text message or voicemail is received,  appears on your phone screen. The  flashes if a text message is marked “Urgent.”

From the New Messages screen

- When the New Messages screen appears, press  to select an option from the bottom of the screen. **View** opens the Text InBox. **Ignore** clears the message from the screen.

From the home screen

1. Select **Menu** → **Messages** → **Text InBox**.
2. Press  up or down to scroll through the list of messages.
3. Press  to read a message.  indicates an “Urgent” message.
4. Read the message and select an option from the bottom of the screen:
 - **Reply** to the sender, if their address is available.
 - **Erase** the current message.
 - **Save** the message to your **Filed** folder.
 - **Sender** to view the sender’s information. You can select an option to save it to the Contacts directory.
 - **Forward** the message.
 - **Done** to return to the **Text InBox**.

Press  to see information such as callback number, email address, or URL. (If a callback number is included with the message, press  again to call the number.)

To send text messages

- To learn how to enter text, see “Entering letters, numbers, and symbols” on page 27.
- Scheduled, pending, and sent messages are stored in your **Text OutBox**.
- If you are sending a message to more than one person, enter a space or a comma after each phone number or email address. If you are sending to more than one contact, the phone automatically inserts a comma after each contact. The messages are sent one at a time, once to each addressee. You can send the message to up to 10 contacts.


Note—Usage charges may apply to each message; check with Virgin Mobile.

- If you are creating a new message and receive an incoming call, do either of the following:
 - Answer the call. To continue working on the message when you are finished with the call,






select **Menu** → **Messages** → **Text OutBox** and open the message.

- Select **Ignore** from the bottom of the screen to silence the call and continue with the message.

To send a new text message

1. Select **Menu** → **Messages** → **Send New**.
2. Enter the phone number or email address of the person to whom you are sending the message, or select **Contacts** to select a phone number or email address from a contact.
3. Press  twice to select **Next**.
4. Enter your message.

To use a preformatted message, take these steps:

- a. Press , then press  right to highlight **AutoMsg**.
- b. Press  to select **AutoMsg**.
- c. Press  up or down to scroll through the list of preformatted messages, such as **Call me**, **Need directions**, or **I'm delayed**.
- d. Press  to select a message.

You can enter more text, or press **OK**, then press **Left Arrow** left to scroll to **Next**.

5. When you are finished entering text, press **OK** to select **Next**.
6. Press **Up Arrow** up or down and press **OK** to select an option:
 - **Send Message** sends the message immediately and saves it in your **Text OutBox**.
 - **Callback Number** adds a callback number to the message. For more details, see “To add a callback number to a text message” on page 17.
 - **Save Message** saves the message in your **Filed** folder.
 - **Exit** exits without saving.

Note—If you have selected an option such as **Callback Number**, the **Options** screen appears. You must then select another option such as **Send Message** to send the message.

To send a saved text message

After you have created and saved a message (See “To send a new text message” on page 15), follow these steps:

1. Select **Menu** → **Messages** → **Filed**.
2. Press **Up Arrow** up or down through the list of messages.
3. Press **OK** to select a message.
4. Select an option from the bottom of the screen (**Resend**, **Send To**, **Erase**, or **Done**).
5. Enter the phone number or email address of the person to whom you are sending the message, or select **Contact** to select a phone number or email address from a contact.
6. Press **OK** to select **Next**.
7. Press **OK** to select **Next** again, or select an option from the bottom of the screen.
8. Press **Up Arrow** up or down and press **OK** to select an option.
 - **Send Message** sends the message immediately and saves it in your **Text OutBox**.
 - **Callback Number** adds a callback number to the message. For more details, see “To add a callback number to a text message” on page 17.
 - **Save Message** saves the message in your **Filed** folder.

- **Exit** exits without saving.

Note—If you have selected an option such as **Callback Number**, the **Options** screen appears. You must then select another option such as **Send Message** to send the message.

Text message delivery options

To add a callback number to a text message

After creating a message and selecting the **Callback Number** option (See “To send a new text message” on page 15), follow these steps:






- To send your own phone number, press **OK** to select **Yes** from the options at the bottom of the screen.
- To enter a specific phone number:
 - Press **OK**, then press **right** to select **Other** from the options at the bottom of the screen.
 - Enter the phone number.
 - Press **OK** to select **Done**. To change the text entry mode, see page 27.

- To ensure that no callback number is sent:
 - Press **right**.
 - Press **OK** to select **No** from the options at the bottom of the screen.



Status of messages in Text OutBox

Symbols appear next to messages in your **Text OutBox**, indicating the message status.

1. Select **Menu** → **Messages** → **Text OutBox**.
2. Press **up** or **down** through the list of messages. An icon appears with each message:



	The message is pending and will be sent when possible. You can cancel delivery.
	The message cannot be sent because service is not available. An alert appears on your phone if the message cannot be sent.
	The message has been sent and will be delivered. You cannot cancel delivery.
	The message has been received by the recipient you specified.
	The message has never been sent, or has not been sent since it was last modified. You can cancel delivery.


Erasing text messages

1. Select **Menu** → **Messages** → **Erase Msgs**.
2. Press  up or down and press  to select an option:
 - **No** cancels and returns to the **Messages** screen.
 - **Entire InBox** erases *all* messages in your **Text InBox**.
 - **Old InBox** erases *read* messages in your **Text InBox**.
 - **Entire OutBox** erases *all* messages in your **Text OutBox**.
 - **Filed** erases all messages in your **Filed** folder.
3. A message appears: “Erase ALL?” Select **Yes** to erase messages or **No** to cancel.

Tip—To learn how to set the phone to erase messages automatically, see page 36.

To erase text messages one at a time

1. Select **Menu** → **Messages**.
2. Press  down and press  to select the type of message you want to erase (**Text InBox**, **Text OutBox**, or **Filed**).



3. Press  to select the message to erase.
4. Select **Erase** to erase the message. A message appears: “Erase this message?”
5. Select **Yes** to erase the message, or **No** to cancel.

Note—You can erase a scheduled message from the **Text OutBox**, but you cannot cancel delivery of the message.

Troubleshooting text messages



Low memory

If your phone is low on memory or is out of memory, you may not be able to receive new text messages. An alert appears every time memory is more than 75% full: “WARNING! Memory is nearly full!” Follow these steps to clear the alert:

1. Press  or press .
2. Erase contacts or text messages to free up more memory. See “To erase information from a contact” on page 24 or “Erasing text messages” on page 18.

If you cannot send text messages

Sometimes you may not be able to send a message because service is not available. Your phone tries to send the message again later. If a message cannot be sent, an alert appears. Do one of the following to clear the alert:

- Press  to select **OK** from the options at the bottom of the screen.
- Press  to return to the home screen.

For more information

For more information about Virgin messages and voicemail, visit www.virginmobileusa.com or contact Virgin Mobile at (888) 322-1122.

5 VIRGINXTRAS

Accessing VirginXtras


With the Kyocera 2119b phone, you can access a variety of entertainment, music, and information services. (Check with Virgin Mobile for availability.)

- To start an Xtras session and access these services, select **Menu** → **VirginXtras**.

When you select **VirginXtras**, a session is initiated. Check with Virgin Mobile for more information.

You cannot receive incoming calls when an Xtras session is in progress.


To end an Xtras session

- Press  from the VirginXtras page.



Navigating Xtras

To learn how to enter text in VirginXtras, see “Entering letters, numbers, and symbols” on page 27.

To go back to the previous screen

- Press  to go back one screen.

Xtras screens

- An underline and an arrow indicate that there is more text. Press  down to go to the next screen of text. Press  up to move back one screen.



Xtras options

The following options may appear on your screen:

- **Home** returns you to the VirginXtras page.
- **Mark Site** saves the current location as a bookmark for easy access.

- **Bookmarks** displays a list of your saved Web sites.
- **Setup**
 - **Show URL** displays the entire URL.
 - **Openwave™** displays information about your Web browser version.
 - **Encryption** should not be used unless you are instructed to do so by Virgin Mobile.
 - **UP.Link** selects a different browser server. This option should not be used unless you are instructed to do so by Virgin Mobile.
 - **Restart** restarts the Web browser.

6 GAMES

Brick Attack™

The goal of this game is to eliminate bricks arranged in levels.

1. Select **Menu** → **Games** → **Brick Attack**.
2. To start the game, press **OK** to select **New**.
3. To pause the game, press **⏸**, then press **OK** to **Resume**.

To eliminate blocks, you send a moving ball upward using a paddle at the bottom of the screen. To move the paddle, press **⬅** left or right.

If an **incoming call** alert is received, the game is paused and exited. You can return to play once the incoming call alert is ended.

Space Dudes™

The goal of this game is to shoot down the space dudes before they shoot you.

- Select **Menu** → **Games** → **Space Dudes**.

Play begins immediately.

- To shoot the space dudes, press **⬆** up or press **OK**.
- To reposition your ship, press **⬅** left or right.
- To pause the game, press **⏸**.

Your ship has three lives. The first two times your ship is hit you will be prompted to either **Resume** the game or begin a **New** game. The third time your ship is hit, you must start a New game or exit. Press **OK** to select these options.

If an **incoming call** alert is received, the game is paused and exited. You can return to play once the incoming call alert is ended.

7 CONTACTS

Use your phone's Contacts directory like a set of phone index cards to store information about a person or company. Before using the Contacts directory, see "Entering letters, numbers, and symbols" on page 27.

Working with contacts

To save a phone number

You can save a phone number from the home screen or the Contacts directory.

From the home screen

1. Enter the phone number you want to save.
 2. Press **OK** to select **Save New**.
 3. Enter a name for the contact. If you need to know how to enter letters, see page 27.
 4. Press **OK** to select **Save**.
- or-
- Press **→** right, then press **OK** to select **Options**. Press **↑** up or down to select an option from the list:

- **Save**—Save information and return to the home screen.
 - **Number Type**—Select **work**, **home**, **mobile**, **pager**, or **fax**.
 - **Speed Dialing**—Select a speed dialing location from the list.
 - **Secret**—Select **Yes** to lock the phone number. If a phone number is locked, you must enter your four-digit lock code (see page 34) to view or edit the number. Select **No** to leave the number unchanged.
 - **Primary Number**—Classify this number as the primary number for the contact.
 - **Classify Contact**—Classify the contact as **business** or **personal**. (**Tip**—See page 32 for information about setting up business or personal ringers.)
5. If finished, press **OK** to select **Save**. A message appears: "Contact Successfully Saved!"
- or-
- If you want to continue entering information, select another option.

From the Contacts directory

You can also save a phone number through the Contacts directory as follows:

1. From the home screen, select **Menu** → **Contacts** → **Add New** → **Phone Number**.
2. Enter the phone number up to as many digits as will fit on the screen.
3. Press **OK** to select **Next**.
4. Go to step 3 in “To save a phone number” on page 23.

To edit a contact

1. Select **Menu** → **Contacts**.
2. To find the contact you want to edit, select either **View All** or **Find Name**.
3. Press **OK** to select the contact to edit.
4. Select **Options** to edit the entire contact, or select the specific information (such as the phone number) you want to edit.
5. Enter the new information.
6. If finished, press **OK** to select **Save**.

To erase information from a contact

1. Select **Menu** → **Contacts** → **View All**.
2. Press **OK** to select a card.
3. Select **Options** → **Erase Contact** to erase the entire contact.
-or-
Select the phone number, then **Erase Number** to erase the phone number.
4. Select **Yes** to erase or **No** to cancel.

To search the Contacts directory





The Contacts directory lists entries alphabetically. You can quickly access a list of all contacts or you can narrow your search and view a list of all speed dialing entries or all contact cards of a specific type, or you can enter the name you are searching for.

View all contacts



To view all contacts, press **OK** down.

View specific contacts

You can narrow your search as follows:

1. Select **Menu** → **Contacts**.
2. Press  down to select a search method:
 - To view a list of names, select **View All**, **Speed Dialing List**, **Business List**, or **Personal List**.
 - To search for a specific name, select **Find Name**. Enter all or part of the name and select **Find**. A list of matching names appears.
3. Press  down until you find the name you want.
 - To call the contact, select the number and press .
 - To display the full contact, press .


To call from the Contacts directory

1. From the home screen, press  down.
2. Select a name from the list.
3. Select the number and press .





Speed dialing and 1-Touch Dialing

Speed dialing and 1-Touch Dialing allow you to quickly dial a stored phone number by entering the memory location. 1-Touch Dialing is the fastest way to speed dial.


To set a speed dialing location

1. Open a saved contact.
2. Select the phone number to assign a speed dialing location.
3. Select **Speed Dialing**.
4. Select a speed dialing location. (Speed dialing location “1” is reserved for your voicemail number.)
5. Press  to **Assign**.


To remove a speed dialing location


1. Select **Menu** → **Contacts** → **Speed Dial List**.
2. Select a speed dialing location and press .
3. Select a number to remove and press .
4. Select **Speed Dialing**.
5. Press  right to **Remove** and press .

To speed dial



- From the home screen, enter the one- or two-digit speed dialing number and press .

To enable 1-Touch Dialing

1-Touch Dialing allows you to call a speed dial location without pressing .

1. Select **Menu** → **Settings** → **Extras** → **1-Touch Dialing** → **Enabled**.
2. Press .


To use 1-Touch Dialing

- Enter the one- or two-digit speed dialing number and hold down the last number. For example, if the speed dialing number is 15, press , then press and hold .

To redial the last number called

- Press  twice.




To call your voicemail number

- After receiving a notification, press and hold your voicemail speed dialing number. ( is the default.)

For other ways to call your voicemail, see page 8.

Working with the Recent Calls list

The Recent Calls list shows the last 15 unique calls. Calls are identified by type.

-  Call to
-  Call from
-  Missed call

To view the Recent Calls list

1. Select **Menu** → **Recent Calls**.
2. To view details about a call, select a call entry.
3. Select an option:
 - If the call is from a number that has not been saved as a contact, select **Time**, **Number**, **Save New**, or **Add to**.
 - If the call is from a number already saved as a contact, select **Time**, **Number**, or **View Contact**.

Note—If the number has been saved as “secret,” you must enter your four-digit lock code to view or edit the number. To make a phone number secret, see “To save a phone number” on page 23.

To dial from the Recent Calls list

1. Select **Menu** → **Recent Calls**.
2. Select the call entry in the list, and press **OK** to display the call detail.
3. Press **Call** to call the number.

Entering letters, numbers, and symbols

You can enter letters, numbers, and symbols in a contact or text message. The default text entry mode is **aBc**. You can switch to **123** (number), or **&?!** (symbol) mode.

- To enter spaces, press **#Space**.
- To move the cursor, press **Left/Right** right or left.
- To erase single characters, press **Del**.
- To erase all characters, press and hold **Del**.
- To change cases, press and hold ***Text** until you see the appropriate symbol:

A Capitalize the first letter of each word, or the first letter of each sentence in a new text message (see page 15).

u Capitalize the next letter.

U Capitalize every letter.

To change text entry modes

1. From a text entry screen, press **OK** to highlight the options at the bottom of the screen.
2. Press **Right** to highlight the current text entry mode. Press **OK** to select it.
A list of text entry modes appears.
3. Press **Down** to scroll through the list.
4. Press **OK** to select a text entry mode.

Shortcuts

- To change text entry modes, press ***Text**.
- To change capitalization modes, press and hold ***Text**.






To use text entry modes




To enter letters in **aBc** mode:

1. Press the key once for the first letter, twice for the second letter, and so on.
2. After the cursor moves right, enter the next letter.


Any word entered in **aBc** mode is entered in the **123** database.

To enter words in  rapid text entry mode (available in English only):

1. Press each letter key once. For example, to enter the word "any," press keys  →  → .
2. Press  to cycle through words.
3. Press  right when you see the word you want.

Tip—If you want to enter a symbol, press . Press  to cycle through symbols, and press  to select the one you want.

To enter symbols in &?! mode:

1. Press  down through the list of symbols.
2. Press the number key corresponding to the symbol you want.

-or-

To exit the list without entering a symbol,

press .

To enter numbers in 123 mode:

- Press a key once to enter the number on the key.

To enter numbers in a_bC or  mode:



- Press and hold a number key until the number on the key appears on the screen.


To enter pauses


You can include a pause in a phone number. A **timed pause** causes the phone to stop dialing for two seconds. A **hard pause** causes the phone to stop dialing until you select **Release**.

Note—You can enter multiple pauses in a phone number.

When you save the phone number of an automated service, such as voicemail, you may include a pause where you would be required to select an option or enter a password. For example, you could enter a phone number, then a pause, then a voicemail extension or calling card number.

1. Enter the first portion of the phone number.
2. Press  right through the options at the bottom of the screen.
3. Press  to select a type of pause.

 indicates a **timed pause**.

 indicates a **hard pause**.

4. Enter the remaining numbers.




8 SETTINGS

The Settings menu includes the following options.

Silence All	Roaming Ringer	Security	Misc
No, normal	Earpiece Volume	Lock Phone	Fast Find
Yes, vibrate only	Key Beep Volume	Limit Calls Out	1-Touch Dialing
Yes, lights only	Key Beep Length	Change Lock Code	Msg Settings
Keyguard	Key Beep Sound	Erase All Contacts	Voicemail Number
Guard Now	Missed Call Alert	Erase Recent Calls	Auto-Erase Text
30s auto-guard	Smart Sound	Phone Reset	Msg Auto-Save
1m auto-guard	Minute Alert	Call Information	Voicemail Alert
5m auto-guard	Display	Recent Calls Timer	Page Alert
Auto-guard off	Backlighting	All Calls Timer	Message Alert
Sounds	My Banner	Browser Timer	Net Alerts
Call Ring/Vibe	Auto-Hyphenation	Network	Accessories
Ringer Volume	Time/Date Format	Privacy Alert	Power Backlighting
Ringtone	Main Menu View		Headset Ringing
Ringer Manager	Display Contrast		Auto-Answer
Business Call Ring			
Personal Call Ring			

Silence All

You can silence all phone sounds, including the ringer and all alerts, and set the phone to vibrate or light up for incoming calls, messages, and alerts.

1. Select **Menu** → **Settings** → **Silence All**. (Or from the home screen, press  right and hold to enable **Silence All**.)
2. Select an option (**No**, **normal** turns on the ringer.)  indicates the phone is in **Silence All** mode.
3. Press  to save your selection.


Note—The phone will ring when it is attached to an external power source (such as a charger), even if the Silence All setting is selected.


Keypad

The Keypad locks your keypad to protect your phone against accidental keypresses when the phone is turned on and a call is not in progress. You can still answer or silence an incoming call when Keypad is activated.

Note—Keypad is only available when the phone is turned on.

To turn keypad on

1. Select **Menu** → **Settings** → **Keypad**.
2. Highlight an option and press  to save:
 - **Guard Now** locks the keypad now.
 - **30s auto-guard** locks the keypad if no keys are pressed for 30 seconds.
 - **1m auto-guard** locks the keypad if no key is pressed for one minute.
 - **5m auto-guard** locks the keypad if no key is pressed for five minutes.
 - **Auto-guard off** unlocks the keypad and returns it to normal.

Shortcut—To turn keypad on from the home screen, press  left and hold.

To turn keypad off

- Press  →  →  in this order.

Sounds

You can change your phone's ringtones and alerts.

- Select **Menu** → **Settings** → **Sounds**, then the setting you want.

Note—To adjust earpiece volume, see page 7.

To change the ringtone

1. Select **Menu** → **Settings** → **Sounds** → **Ringtone**.
2. Select a ringtone from the list.

Note—You can add to your selection of ringtones. See “To import ringtones,” below.

To set up ringtones for business and personal calls

You can set your phone to ring differently when you receive calls from contacts saved as **business** or **personal**. You can choose from 15 different ringtones.

1. Select **Menu** → **Settings** → **Sounds** → **Business Call Ring** or **Personal Call Ring**.

A sample plays as you highlight each ringtone.

2. Select a ringtone from the list.

Tip—To learn how to save contacts as **business** or **personal**, see page 23.




To import ringtones

You can import ringtones into your Kyocera 2119b phone using your PC and the Kyocera Phone

Desktop software (sold separately). To purchase this tool and other accessories, visit www.kyocera-wireless.com/store.

To set automatic earpiece volume adjustment (Smart Sound)

You can set the phone to adjust the earpiece volume **automatically** based on the amount of noise around you or the other person’s voice volume level.

1. Place a call from a quiet environment.
2. Press  up or down to set the volume to a comfortable level.
3. Select **Menu** → **Settings** → **Sounds** → **Smart Sound**.
4. Select **Enabled** to adjust the volume automatically.
The volume you have just set is used as a baseline. You can still manually adjust the volume during a call by pressing  up or down.
5. Press  to save the setting.

Display

You can change the appearance of your phone's screen and adjust backlighting.

- Select **Menu** → **Settings** → **Display**, then the option you want.

To adjust backlighting

1. Select **Menu** → **Settings** → **Display** → **Backlighting**.
2. Select an option from the list:
 - **10 seconds** turns backlighting on for 10 seconds after your last keypress.
 - **30 seconds** turns backlighting on for 30 seconds after your last keypress.
 - **10 sec. & in call** turns backlighting on during a call, and for 10 seconds after your last keypress.
 - **30 sec. & in call** turns backlighting on during a call, and for 30 seconds after your last keypress.

Note—Keeping backlighting on during a call drains the battery more quickly and reduces talk and standby times.

To change the main menu view

To change the appearance of the menus you see when you select **Menu** from the home screen, select **Main Menu View**, then the option you want: **Small Icons**, **Large Icons**, or **List Menus**.

Security

You must enter your four-digit lock code (typically 0000 or the last four digits of your phone number) to set any of the options on the **Security** menu.

To lock and unlock the phone

When you have locked your phone, you can only call a number your service provider has set up as an emergency number, a service provider number, or a priority number. You can still receive incoming calls.

To lock the phone

1. Select **Menu** → **Settings** → **Security** → **Lock Phone Use**.
2. Select an option:
 - **Never** does not lock the phone.
 - **On power up** locks the phone every time you turn it on.
 - **Now** locks the phone immediately.
3. Press **OK**.

To unlock the phone


- Select **Unlock** and enter your four-digit lock code.

To limit calls out

- Select **Menu** → **Settings** → **Security** → **Limit Calls Out**. Select **No** for unlimited calls, or select **Yes, to Contacts** to allow calls to contacts only.

When you limit calls to contacts only, the phone number of your phone is hidden from the person using it.

To change your lock code

1. Select **Menu** → **Settings** → **Security**.
2. Enter your lock code and select **Change Lock Code**. A message appears: "Change Lock Code?"
3. Select **Yes** and enter a new code, then press . Enter your new lock code again.
-or-
Select **Exit** to leave your lock code unchanged.

To erase all contacts

- Select **Menu** → **Settings** → **Security** → **Erase All Contacts**.
 - Select **Yes** to erase all contacts. A message appears: "Erase ALL contacts?" Select **No** to cancel or **Yes** to erase all contacts.
 - Select **No** to leave contacts unchanged.

To erase recent calls

- Select **Menu** → **Settings** → **Security** → **Erase Recent Calls**.
 - Select **Yes** to erase all recent calls. A message appears: "Erase ALL recent calls list entries?" Select **No** to cancel or **Yes** to erase all recent calls.
 - Select **No** to leave the Recent Calls list unchanged.

To reset the phone

- Select **Menu** → **Settings** → **Security** → **Phone Reset**.
 - Select **Yes** to reset the phone. A message appears: “Reset ALL phone settings?” Select **No** to cancel or **Yes** to reset the phone.
 - Select **No** to cancel.

Note—Your four-digit lock code, Recent Calls list, Contacts directory, InBox and OutBox contents, memos, and service programming are not reset when you reset your phone.

Call Information

These settings allow you to set calling options.

Recent Calls Timer

This timer displays the total number and duration of recent calls you have made and received since the last time you reset the timer.

To reset the timer to zero, press **OK** to select **Reset**.

All Calls Timer

This timer displays the total number and duration of all calls you have made and received. You cannot reset this timer.

Browser Timer

This timer displays the total duration of all data sessions you have used since the last time you reset the timer. This timer counts time you spent using Balance, Top Up, and VirginXtras.

To reset the timer to zero, press **OK** to select **Reset**.

Network

Use these settings to view or change options such as roaming and privacy alerts. Some settings may not be available on all phones.

Miscellaneous



Fast Find




You can use Fast Find to find a contact quickly.

- To enable Fast Find, select **Menu** → **Settings** → **Misc** → **Fast Find** → **Enable**.

To use Fast Find

From the home screen, do the following:

1. Press the keys corresponding to the letters of the contact name you want to find.
2. The phone searches for contacts with names beginning with the letters you entered. Matching contacts appear on the screen.
3. Press  up or down through the list to find the contact you want.
4. Press  to call the contact.

Note—Speed dial locations matching the numbers you entered appear first. For example, if you enter the numbers    to find a contact named “Jane,” and you have phone numbers assigned to speed dial locations 5 and 52, those contacts appear first.

1-Touch Dialing

See “To enable 1-Touch Dialing” on page 26.

Messaging

These settings allow you to set how the phone handles incoming and outgoing messages.


To find your voicemail number

You can view the phone number assigned to speed dialing location “1”.

1. Select **Menu** → **Messages** → **Msg Settings** → **Voicemail Number**. The number appears.
2. When you are finished, select **Exit**.

To erase messages automatically (Auto-Erase Text)

Use this setting to erase old messages when memory is low, and allow for incoming messages.

1. Select **Menu** → **Settings** → **Msg Settings** → **Auto-Erase Text**.
2. Press  to select an option:
 - **Disabled** does not erase messages.
 - **Old InBox** automatically erases old, read messages when memory is low.

To save messages automatically (Msg Auto-Save)

Use this setting to automatically save messages.

1. Select **Menu** → **Settings** → **Msg Settings** → **Msg Auto-Save**.
2. Press **OK** to select an option:
 - **Always (default)** saves all messages to the **Text OutBox**.
 - **Ask before save** asks you whether you want to save the message to the **Text OutBox**.
 - **Disabled** does not save messages.

Alerts

You can choose how you want to receive alerts for voicemail, pages, text messages, and the Web Browser.

Note—If a message is received while you are on a call, the phone does not vibrate to alert you.

1. Select **Menu** → **Settings** → **Msg Settings**, then the type of alert (**Voicemail Alert**, **Page Alert**, **Message Alert**, or **Net Alert**).
2. Press **OK** to select an option:
 - **Disabled** does not alert you when a message is received.

- **Vibrate once** sets the phone to vibrate once when a new message is received.
- **Vibe & remind** sets the phone to vibrate once when a new message is first received, and once every five minutes. To stop the reminder, press **OK** to select **Ignore**.
- **Soft beep once** sets the phone to beep softly once when a message is received.
- **Soft beeps** sets the phone to beep softly approximately every five minutes. To stop this reminder, press **OK** to select **Ignore**.
- **Loud beep once** sets the phone to beep once loudly when a message is received.
- **Loud beeps** sets the phone to beep loudly approximately every five minutes. To stop this reminder, press **OK** to select **Ignore**.

Convenience features

Your phone comes with several features for additional convenience.

Power Backlighting

This allows backlighting to remain on when external power, such as a travel charger, is used with the phone.

Note—**Power Backlighting** is not available with the standard AC adapter and some other accessories.

1. Select **Menu** → **Settings** → **Accessories** → **Power Backlighting**.
2. Select **Normal** to keep the default setting, or **Always on** to keep backlighting on. (The battery charges more slowly when backlighting is set to **Always on**.)

Headset Ringing

When a headset (sold separately) is attached to the phone, alert sounds can originate from the phone or the headset.

1. Select **Menu** → **Settings** → **Accessories** → **Headset Ringing**.
2. Select **Out of phone** to have the alerts originate from the phone, or **Out of headset** to have alerts originate from the headset.

If your phone is attached to a Hands-free Car Kit (sold separately), you can set it to answer an incoming call after five seconds.




- Select **Menu** → **Settings** → **Accessories** → **Auto-Answer** → **After 5 seconds**.

9 TOOLS


The Tools menu offers a variety of helpful items.


Alarm Clock

Use the Alarm Clock to set an alert for a specific time. The alarm clock will not alert you if the phone is turned off.




1. Select **Menu** → **Tools** → **Alarm Clock** → **Set**.
 - Press  up or down to select an hour and minutes.
 - Press  left or right to switch between hours, minutes, and a.m./p.m.
 - Enter numbers using the phone keypad.
2. Press  to save.
3. When the alarm rings, select **Snooze** to silence the alarm for 10 minutes, or select **Off** to turn off the alarm.

Tip Calculator

1. Select **Menu** → **Tools** → **Tip Calculator**.
2. Enter the amount of your bill and press .


3. Select the amount you want to include as a tip (15%, 18%, 20%, 10%, 5%, Other) and press .



Your total bill appears, including tip.

4. If you want to split the bill, press  right and press  to select **Split**.
5. Enter the number of guests and press .
6. The amount each guest pays appears.

Calculator





Use the calculator for basic mathematical equations.

1. Select **Menu** → **Tools** → **Calculator**.
2. Use the keypad to enter numbers.
3. Press  to select mathematical operations.
 - = Performs the **equals** function.
 - ÷ Inserts the **division** character after the last number entered.
 - Inserts the **subtraction** character after the last number entered.


- + Inserts the **addition** character after the last number entered.
- X Inserts the **multiplication** character after the last number entered.
- Inserts the decimal point after the last number entered.
- C Clears all numbers entered and displays a zero.
- MR Displays the value currently stored in memory.
- M+ Adds the displayed digit to the value stored in memory.
- MC Clears the value currently stored in memory.
- ± Changes the sign of the displayed number.
-  Clears one function or one digit from the screen and returns the calculator to digit entry mode. Hold down to clear all of the digits and operations and display a zero.
-  Exits the calculator and returns to the home screen.

Countdown Timer

This timer counts down for a specified amount of time. It beeps, using the volume set for alerts, when that amount of time has elapsed. The timer will not alert you if the phone is turned off.

1. Select **Menu** → **Tools** → **Countdown Timer**.
2. Press  to **Set**.
3. Press  up or down to set the hours, minutes, and seconds. To move the cursor, press  left or right.
4. Select **Start** to begin the countdown. Select **Stop** to pause the countdown.
5. When the alarm rings, press  to silence it.

Stopwatch

1. Select **Menu** → **Tools** → **Stopwatch**.
2. Select **Start** to have the stopwatch begin counting.
3. Select **Stop** to stop counting.
4. Select **Reset** to set the counter back to zero and have the stopwatch begin counting again.
5. Press  when finished.

10 FREQUENTLY ASKED QUESTIONS

My phone screen is frozen or blank and the keypad doesn't work. What do I do?

Remove the battery and put it back in (see page 1). If the problem persists, return the phone to the store where you purchased it or contact Virgin Mobile.


What is my lock code?

The default lock code is usually either 0000 or the last four digits of your phone number. If you forget your lock code, call Virgin Mobile.

How do I lock and unlock the phone?

See "Security" on page 33.

How do I turn my ringtone on?

Press  right and hold.

How do I change the ringtone volume or type?


See "Sounds" on page 31.

How do I save a phone number?

See "To save a phone number" on page 23.


How do I change the words on my home screen?

Select **Menu** → **Settings** → **Display** →

My Banner → **Edit**. Enter your text and press .

For text entry tips, see page 27.

How do I speed dial?

Enter the one- or two-digit speed dial location and press .

How do I find a saved phone number quickly?

See "To use Fast Find" on page 36.

How do I change the faceplate?

See "Changing the faceplate" on page 2.

What do the icons on the top of the screen mean?

See page 5 for screen icon descriptions.

My phone is out of memory. What do I do?

Erase old messages or contacts. See "To erase messages automatically (Auto-Erase Text)" on page 36 and "To erase information from a contact" on page 24.

How do I improve battery performance?

See page 10.

How do I get accessories for my phone?

To shop for phone accessories, visit www.kyocera-wireless.com/store, or call (800) 349-4188 (U.S.A. only) or (858) 882-1410.

How do I become a product evaluator?

To participate in the testing and evaluation of Kyocera Wireless Corp. products, including cellular or PCS phones, visit beta.kyocera-wireless.com.

Where do I find additional help?

For questions about your phone, account, call coverage area, and specific features available to you, such as call forwarding or voicemail, refer to your Virgin Mobile Starter Guide or contact Virgin Mobile.

Customer support may be accessible directly from your phone when you dial a number such as *611. Check with Virgin Mobile. You can also contact Virgin Mobile as follows:

- Web site: www.virginmobileusa.com
- Phone: (888) 322-1122

For questions about the phone features, refer to this guide or visit www.kyocera-wireless.com.

For additional questions, you may contact the Kyocera Wireless Corp. Customer Care Center:

- Web site: www.kyocera-wireless.com
- Email: phone-help@kyocera-wireless.com
- Phone: (800) 349-4478 (U.S.A. and Canada only) or (858) 882-1401.

Before requesting support, please try to reproduce and isolate the problem. When you contact the Customer Care Center, be ready to provide the following information:

- The name of your service provider.
- The actual error message or problem you are experiencing.
- The steps you took to reproduce the problem.
- The phone's electronic serial number (ESN).
To find the ESN:
 - Remove the battery (see "Removing the battery" on page 1).
 - Locate the white label on the back of the phone.
 - Your phone's 11-digit ESN follows the letter "D" and is located below the bar code on the label.

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